

#### Bartender

The 46 Tavern is seeking a self-motivated, professional individual to serve our customers in our bar in Walworth, WI. This includes but is not limited to bartending, maintaining a clean and sanitary work environment (cleaning bar/tables, bottles, dish/glassware, floor, etc.) cash management and <u>amazing</u> customer service!

We offer competitive pay, bonuses, direct deposit, and a great working environment!

Must be able to work evenings, weekends and holidays.

### **Essential Duties and Responsibilities**

# **Job Requirements:**

- Develops and maintains an inviting environment for customers
- Provide Amazing Customer Service!
- Upbeat and professional image (including appearance), maintains positive attitude with patrons and team, engaging customers in conversation
- Check Customers' identification and serve alcoholic drinks adhering to state and local regulations.
- Remember regular customers, ability to recall their names, drinking habits and special requests
- Ability to work independently during periods of less business volume including close of day responsibilities.
- Controls usage of all food and beverage items and appropriate usage of equipment, tools and service equipment
- Ensures a safe working environment for all employees within the bar
- Maintains a clean bar and sanitary conditions at all times
- Perform correct money transactions and make correct change utilizing Point-of-Sale system.
- Maintain neat, clean and organized bar area according to restaurant specifications; prep and stock bar (e.g., juices, fruit, beer, etc.), clean glassware, check restrooms, fill ice, morning and after-hours cleaning, mopping, and removal of bar floor mats.
- Thorough understanding of all beverage items offered, including ingredients, methods of preparation and proper service. Expert knowledge of beers, wines, and spirits.
- Recognizes and addresses potential intoxicated, disruptive or undesirable guests
- Properly handles, reports and documents associate and guest accidents & injuries
- Move throughout facility and kitchen areas to visually monitor and take action to ensure food quality and service standards are met.
- Ensures food (pizza) and beverage quality standards are complied with and that all health and quality procedures are consistently applied.

## **Additional Requirements:**

- Must be at least 18 years old
- Excellent reading and oral proficiency of the English language
- Basic math skills ability to make correct change, etc.
- High School Diploma or equivalent required additional education is a plus
- 1+ years of bartending experience (including crafting cocktails)
- Computer literate Ability to use POS
- Excellent knowledge of beer, wine and cocktails
- Ability to obtain and maintain Alcohol Awareness Certification & Local License (Village of Walworth)
- This position is subject to irregular hours to include late nights, weekends and holidays, candidates must be flexible to work when business needs warrant. Hours vary from season to season.

## **Working Conditions:**

- 100% Public interaction and conversation.
- 100% Walk and stand (for up to 5 hours at a time).
- 75% Reach, bend, stoop, lift and wipe.
- 50% Operate Point-of-Sale system and make correct change.
- 20% Lift and move 40-pound cases and ice about 10 times per shift and carry 20 yards.
- 10% Teams lift and move kegs up to 100-pounds.

#### **Training Requirements:**

- Successful completion and passage of alcohol certification, ability to recertify every 2
  years or as needed.
- Ability to obtain & maintain Village of Walworth bartenders license.

The 46 Tavern does not discriminate on the basis of disability, veteran status, gender, ethnicity or any other basis protected under federal, state or local laws.